Memo

To: LifeLinks CLASS ISS Program
From: LifeLinks CLASS Coronavirus Task Force
Date: March 18, 2020
Re: LifeLinks CLASS ISS Care

Dear LifeLinks CLASS ISS Participants:

We want to keep you and your case manager healthy and safe during the outbreak of the novel coronavirus (COVID-19), and the best way to do that is to prohibit the spread of the virus. So we want you to know a few things:

- You will hear from your case manager this week.
- We will be reducing the number of in-person visits to comply with the recommendations from our public health agencies.
- Your case manager will be calling you twice each week to check in on you.
- In-person supports will still be here for you! If you need help with something at your home, be sure to tell your case manager when you talk.
- You’re not alone if you’re feeling anxious about what’s going on in the world; ask your case manager any questions you have about the coronavirus. That’s what they’re here for!

We know it’s a difficult time for all of us, but we promise that we will support each other throughout and be there for you when you need us most!